

PROFESSIONAL BEHAVIORS

- Sincere interest in health care...
- compassion
- desire to serve people
- motivation to develop knowledge & skills



PROFESSIONAL BEHAVIORS

- Emotional stability, maturity to deal with...
- patients in pain
- injuries, trauma
- death



PROFESSIONAL BEHAVIORS

- Ability to respond to difficult situations...
- promptly
- professionally
- reassuringly



PROFESSIONAL BEHAVIORS

- Accountability for doing things right...
- hand washing
- observing appropriate precautions
- reporting one's own mistakes
- collecting specimens on time



PROFESSIONAL BEHAVIORS

- Dedication to high standards of performance...
- maintain & upgrade skills
- remain current in new technology
- ask for assistance
- only collect specimens trained for & ordered



PROFESSIONAL BEHAVIORS

- Propensity for cleanliness:
- personal hygiene
- maintaining asepsis & sterile technique



What is point of care testing?

- What are the benefits to point of care testing?



What are the advantages of a team approach in health care?

- More talent, expertise & technical competence
- Communication - more ideas generated, mutual respect & department cooperation
- Increased job satisfaction
- Combined efforts are greater than individual efforts
- Are there any disadvantages?


